Y2Y is COMMUNITY

2018 Annual Report
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Y2Y is proud to share our 2018 Annual Report with you. Here's a brief summary of what you'll find:

**EXECUTIVE SUMMARY**

Thoughts from the Y2Y Community

We asked members of the Y2Y community to share what Y2Y is to them - their answers were inspiring and heartwarming.

Offering Sanctuary

Y2Y expanded operations and is now open for 8 months of the year. This means that guests have access to a safe and affirming shelter during the coldest and the warmest months of the year: October through April and June through August.

Programmatic Growth

As the pathways program continues to grow, so too have the opportunities for guests to access the services they need to attain their self-identified goals.

The Difference You Make

We hope you know the impact you’ve had on Y2Y. Read on for details on Y2Y’s successes, how you’ve helped Y2Y, and how you can continue to be involved.

Aryana, Y2Y Guest
Dear Y2Y Community,

I believe that Y2Y was born out of the most courageous of spirits. Every member of our community has consistently, courageously stepped forward to ensure that young adults experiencing homelessness have access to sanctuary, opportunities to develop skills for long-term success, and room to grow as leaders and advocates.

We continue to be courageous in that we keep trying things that are kind of - or a lot - scary and hard. This year we expanded our operating season, worked with more guests and volunteers than we ever have before and piloted a summer job program. Most importantly, we found courage through the voices and passion of young adults who consistently and necessarily challenged us to be our best selves. During a year when so many negative things were happening around us, the Y2Y community was courageous enough to stay committed to being compassionate, to collaborating, and to supporting each other across our differences.

I believe that we cannot change the world unless we are willing to courageously step forward. I am constantly awed and inspired by how much the Y2Y community does this every day. By doing so, we are unleashing our strongest assets so that together, we can interrupt the cycle of homelessness for hundreds of young adults.

I am so grateful for the ways in which we courageously support Y2Y’s mission. Each and every one of us brings something invaluable to the work. I am so excited to think about how your courage will advance Y2Y in the new year and beyond.

In gratitude,

Sue Dalelio
Y2Y Network Board Chair
Dear Y2Y Community,

When we think about Y2Y, the first thing that comes to mind is our community - guests, staff, volunteers, supporters, and advisors. Because of the many people that make up Y2Y, we had a hard time thinking of just one word to describe our community. So we cheated a little, and picked the word “vibrant.” It’s a big word that can take on many different meanings: active, dynamic, vigorous, vital, vivid, spirited. The Y2Y community is all of these things, and we can think of no better way to describe it than vibrant.

This past year, the vibrancy and dedication of the Y2Y community helped us grow. With volunteers and partners, we were able to extend the length of our operating season, deepen our service partnerships, and build up our guest leadership structures. We worked with chefs to develop a culinary program. With the support of local businesses and foundations we were able to host outings, including a kayaking trip, a Celtics game, and a Taylor Swift concert, all of which were attended by staff and guests together. With one another, we focused on building a vibrant program for young people, one that was built on strong relationships inside the space and out.

Y2Y is about people, and we are grateful for everyone who has accompanied us on this journey. In the new year, we will be working to refine our program model so that we can be sure we are meeting the needs of our guests, while exploring ways that we can serve more young people. We are continuously learning about what it takes to build a safe space and we hope we can use these learnings to improve outcomes for young people here in Cambridge, and elsewhere. Most importantly, we will continue to bring people together to sustain this vibrant community. We eagerly look forward to partnering with you all in the year ahead. Thank you for bringing your vibrancy to Y2Y.

Onwards,

Sam Greenberg & Sarah Rosenkrantz
Co-Founder and CEOs
**Y2Y FULL TIME STAFF**

**Y2Y is COLLABORATIVE**

Y2Y is collaborative by design because it’s only truly successful when people come together and offer their time, talents, and resources to fulfill its mission.

-Amber Gomes
Development Coordinator

**Y2Y is HOME**

Y2Y is home because it is a place of comfort where individuals appreciate and embrace each other not in spite of, but because of who we are.

-Isabelle Yang
Data Science Fellow 2018

**Y2Y is INNOVATIVE**

Y2Y is innovative because it leverages the unique talents and insights of young adults to continuously enhance the shelter and expand its services.

-Jorge Santana
Operations Coordinator

**Y2Y is DATA-DRIVEN**

Y2Y is data-driven because we are committed to collecting and learning from our data. Using both qualitative data like guest feedback, and quantitative data like program metrics to refine the program model.

-Kylie Nassif Blizzard
Impact Coordinator
Y2Y’s Model

Y2Y Network employs a youth-to-youth model to provide a safe and affirming environment for young adults 18-24 experiencing homelessness. Y2Y is meeting the needs of guests with a three part model: Sanctuary, the Pathways Program, and Leadership Development and Advocacy. With these three pillars, Y2Y’s model creates a critical intervention point, getting young adults quickly off of the streets, providing emotional and physical stability, and facilitating access to needed resources. In doing so, Y2Y is uniquely situated to interrupt the cycle of homelessness for guests.

Sanctuary for the Homeless

In the last year, 185 young adults experiencing homelessness stayed at Y2Y Harvard Square. A bed at Y2Y gave guests the chance to rest and recover from trauma experienced on the street, but sanctuary means more than just a bed. Student staff create a welcoming and vibrant space which is critical for guests to build trusting relationships, and feel safe and stable enough to work on long-term goals.

Pathways Program

The goal of the pathways program is to provide guests with resources to achieve their goals. Through a broad network of partnerships - including professional health care providers, skilled volunteers, and partner service providers - Y2Y guests find support in establishing pathways out of homelessness.

The pathways programs are always evolving based on the unique needs of the different young adults who stay at Y2Y Harvard Square every year. This summer, through a project funded by The Boston Foundation, two guests from Y2Y joined the Phillips Brooks House Association’s Summer Urban Program team. As Summer Science teachers, they delivered weekly activity-based, experimental science lessons to young students. These lessons ranged from chemical reactions to learning to make ice cream. Both Y2Y guests received a stipend and professional development opportunities, and based on their feedback, we look forward to continuing to develop unique employment partnerships like this in the future.
Leadership & Advocacy

Y2Y employs a youth-to-youth model that relies on the talents, passion, and leadership of hundreds of young adults every year. Together they work within the shelter and in Greater Boston as the next generation of advocates for youth-driven solutions to homelessness.

At the shelter, the student advocacy directors host a weekly guest leadership council where guests and student staff meet to review the shelter’s policies, procedures, and programs. This year, guests made sure that the programs offered included community experiences like concerts and outdoor activities, in addition to skills-developing workshops like culinary programs and financial literacy training.

Outside of the shelter, guests and student staff can choose to participate in public advocacy events. This year, a Y2Y team of nine attended the Massachusetts Coalition for the Homeless’s Legislative Action Day where they advocated for four legislative priorities that directly affect young adults experiencing homelessness. They spoke with seven legislators and their staff, and highlighted the importance of including young adults’ voices in homelessness advocacy, especially regarding issues that directly affect their lives.

A Guest’s Story

Like many sixteen-year-olds, Sanders was excited to start his freshman year of high school at a private institution, but he had to drop out after four months because his family could not afford it. He picked up a full-time job at a pharmacy to support his family, but was soon kicked out of his house because he wasn’t making enough money to meet his parents’ expectations. Sanders had been homeless for two years before he heard about Y2Y from a friend.

“I feel safer at Y2Y than other shelters. They have resources that I can take advantage of. There’s case managers, lawyers, wifi, and great staff support. I’ve been staying here for two seasons and I like it a lot. It’s not perfect, but overall it’s a great community. Staff at Y2Y care about the youth a lot. They’ll do anything they can to help us in the space. They’re understanding of my situation and background. Y2Y helped me look for and apply to jobs, and helped me navigate a lot of legal family issues.”

Sanders is now hopeful that he can work his way out of homelessness and is currently employed at a pizza shop in Somerville. He says that his “short-term goal is to make money and save up for a place, and work with Y2Y on legal issues and therapy. My long term goals are getting my own place, maintaining it, and having enough resources to help me get through.”
A team of Y2Y guests and student staff joined together for Winter Walk, marching shoulder to shoulder with the Greater Boston community. This two-mile walk, on one of the coldest days of the year, raises awareness about homelessness locally, and raises funds for organizations like Y2Y that are working to support and care for those experiencing homelessness.

Y2Y Harvard Square opened for its second summer season on June 12. After last year’s successful pilot of 18 beds over 6 weeks, this year we opened 22 beds for 8 weeks. With this expansion, Y2Y Harvard Square is now open 8 months of the year.

Every year the Student Staff of Y2Y Harvard Square commit to over 40 hours of training before the shelter opens for the winter season. Students learn from former guests about what it is like to experience homelessness and how to be sensitive to the needs of guests staying at the shelter. Other partners cover topics like trauma-informed care, conflict de-escalation, and diversity, equity, and inclusion, and returning student staff provide training on things like maintaining the physical shelter space.
In August, Y2Y was excited to partner with Mayor Marc McGovern, Representative Marjorie Decker, and the Phillips Brooks House Association to host local officials, service providers, and community members for a panel. Linn Torto and Matt Aronson joined Sarah and Rep. Decker on a panel to discuss some of the exciting work going on to end youth homelessness in Greater Boston.

Y2Y won the 2018 New England Business Association Innovation Award which recognizes those that use innovative ideas to create and deliver meaningful impact. Y2Y joined the Association’s “Circle of Excellence” alongside past winners including YearUp, Zipcar, and Ben + Jerry’s.

Every April, Y2Y staff hosts a BBQ that brings guests, student staff, and volunteers together. It’s a great opportunity to build community and celebrate successes. This year’s highlight was a guest arriving with the keys to his new apartment in hand.

Having something fun to look forward to can be a huge morale boost. This summer Y2Y was lucky to receive tickets from our partner Bridge Over Troubled Waters to attend a Taylor Swift concert. It was some people’s first concert ever, and staff and guests raved about it for months after!

In August, Y2Y was excited to partner with Mayor Marc McGovern, Representative Marjorie Decker, and the Phillips Brooks House Association to host local officials, service providers, and community members for a panel. Linn Torto and Matt Aronson joined Sarah and Rep. Decker on a panel to discuss some of the exciting work going on to end youth homelessness in Greater Boston.

The Y2Y Culinary Program brings local chefs and their employees to the shelter to work with guests who want to learn culinary skills for their own personal use and for professional development. Participating guests cook dinner for the shelter alongside the chefs. November marked significant growth in the program.

Y2Y is Connection

Nina, Y2Y Volunteer
During Y2Y’s third season, our focus was on ensuring a data-driven approach to making changes in the shelter. This resulted in some key updates to policies and procedures, including optimizing storage and streamlining shelter operations for student staff during shifts. Below is a snapshot of our 2017-2018 season data, primarily addressing Y2Y’s key performance metrics and guest demographics.

**Guest Demographics**

- **Race**
  - 27% Black
  - 23% Declined to state
  - 19% Multiracial
  - 14% White
  - 10% Hispanic/Latinx
  - 7% Other

- **Gender Identity**
  - 51% Male
  - 14% Female
  - 23% Declined to state
  - 7% Non-binary

- **Sexual Orientation**
  - 53% Heterosexual
  - 23% Declined to state
  - 21% LGBQ
  - 3% Questioning/Unsure

- **If Not Y2Y, Where Would You Stay?**
  - 32% Outside
  - 30% Other shelter
  - 15% Friends/Family
  - 11% Doesn’t know
  - 9% No response
  - 3% Subway/Public

- **Meet Definition of Chronic Homelessness**
  - 29%

- **Have Spent A Night In Jail**
  - 39%

- **Were in the Foster Care System**
  - 43%

- **Unique Guests**
  - 185 guests

- **Average Age**
  - 21.8 years

- **4,092 Number of Lottery Entries**
  - 52%

**Bed Utilization**

When someone needs a bed at Y2Y they enter into a lottery process to receive one. In Y2Y’s third year the lottery received 4,092 entries, so we know the need for shelter is high. On the average night Y2Y is at capacity, but only 52% of the lottery entries result in a bed assignment.

**Guest Experience**

- 89% Average Bed Utilization
- 76% Feel Safe at Y2Y
- 83% Would Recommend to a Friend
- 85% Grew Positive Relationship with Staff
- 69% Believe Y2Y Helped Them Meet Personal Goals
- 69% Agree They Have Concrete Pathway Out of Homelessness

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**Case Management**

- Education: 36
- Employment & Job Training: 135
- Healthcare: 66
- Identification: 78
- Legal Aid: 87
- Mental Health: 96
- Permanent Housing: 83
2018 **FISCAL YEAR FINANCES**
July 2017 - June 2018

**Financial Summary**
FY 2018

**Total Operating Revenue** $602,756

**Total Operating Expenses** $521,374

**Change in Net Income** $81,382

### Expense Breakdown
Total $521,374

- **Program** 56%
- **General Fundraising** 16%
- **Management** 28%

### Income Breakdown
Total $602,756

- **Donated Goods & Services** $302,756
- **Contributions & Grants** $300,000

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**Y2Y is VITAL**

Rosemary, Share Our Strength
PEOPLE OF Y2Y

Y2Y HARVARD SQUARE STUDENT STAFF

Amie G  Jessica L
Amy Z  Joanna L
Andy K  Jorge L
Antonio M  Josh M
Arambi E  Joyce T
Ashley W  Juliana L
Benjamin GR  Katie L
Charlie H  Kevin E
Cherie L  Lauren F
Chris R  Leoul T
Cora N  Michael L
Corbin G  Michał T
Cory R  Nathan C
Courtney D  Patricia MG
Daniel W  Priyanka N
Daniel P  Rita S
Daniella G  Ryan H
Emmalie L  Shankar R
Francesca H  Sonya K
Gabriel C  Sophie A
Gurbani K  Tamjid R
Jack N  Theo L
Victoria S  Zeynep E

Y2Y HARVARD SQUARE STUDENT CASE MANAGERS

Frances L
Franco P
Jeff B
Joe K
Joseph L
Juliana L
Kim R
Leena A
Lora S
Megan S
Meli T
Minnie J
Will S

PHILLIPS BROOKS HOUSE ASSOCIATION FULL-TIME SUPPORT STAFF FOR Y2Y HARVARD SQUARE

Kate Johnsen
Nicole Young
Matt Parker
Maria Dominiguez Gray

Y2Y HARVARD SQUARE ADVISORY NETWORK

Dr. Alice Colegrove, Independent Policy Consultant
Ari Lipman, Leadership for Educational Equity
Bob Hurlbut, Community Advocate
Caitlin Golden, Mass. Housing and Shelter Alliance
Carl Sciorinto, AIDS Action Committee
Dr. Christopher Winship, Harvard University
Denise Jillson, Harvard Square Business Association
Eve Ward, Bond and Des Voeux
Gail Bucher, Harvard Square Homeless Shelter Corporation, University Lutheran Church
Gail Sullivan, Studio G Architects
Ian Simmons, Blue Haven Initiative
Jayms Battaglia, University Lutheran Church
Jim Bildner, Harvard Kennedy School, Draper Richards Kaplan Foundation
Jim Greene, City of Boston
Joe Finn, Mass. Housing and Shelter Alliance
John Albert, Cambridge Police Department
Joseph Mathew, Community Advisor
Joseph Wilson, Cambridge Police Department
Dr. Julie Wilson, Harvard Kennedy School
Rev. Kathleen Reed, University Lutheran Church
Kay Ghelle, Y2Y Harvard Square
Kelly Turley, Mass. Coalition for the Homeless
Kitty Zen, Y2Y Harvard Square
Liesel Pritzker Simmons, Blue Haven Initiative
Rev. Luther Zetgler, Episcopal Priest
Mandy Lussier, Youth on Fire / AIDS Action Committee
Marc Donesk, Center for Social Innovation
Marlin Collingwood, Families for Depression Awareness
Philip F. Mangano, American Roundtable to Abolish Homelessness
Rashmi Ramaswamy, SHED Studios
Rebecca Lula, Community Advocate
Dr. Scott Seider, Boston University
Dr. Timothy Patrick McCarthy, Harvard University
Tina Giarla, Mass. Coalition for the Homeless

Sara & Victor, Y2Y Donors
### MAJOR DONORS 2018

#### $50,000 and up
- Cambridge Housing Authority ++
- Draper Richards Kaplan Foundation +
- Liberty Mutual Foundation +
- MassChallenge
- Rev. Steven Bonsey & Elisabeth Keller +
- Sara Gifford & Victor Allis

#### $20,000 to $49,999
- Bank of America Foundation
- Baupost Group Charitable Fund +
- Boston Foundation, Inc. +
- Foundation for Civic Leadership **
- The Highland Street Foundation *

#### $10,000 to $19,999
- Anderson & Kreiger ++
- Anonymous ++
- Winter Walk, Boston Health Care for the Homeless +
- Brian & Stephanie Spector +
- Ethical Society of Boston
- Food for Free **
- Ian Simmons & Liesl Pritzker Simmons +
- J.C. Cannistraro, LLC *
- Robert Heckart +
- Steven Greenberg & Avra Goldman +
- The Melville Charitable Trust
- Wagner Foundation
- Wells Fargo Foundation
- William Temple and Elizabeth Fennell

#### $5,000 to $9,999
- Andrew & Amy Palmer
- Anonymous
- Cambridge Community Foundation
- Joseph Mathew +
- Justice Resource Institute, Inc. +
- Lisa & David Farnsworth
- Nancy Shaich +
- Skyler Brader & Nan Yi +
- Society of St. John the Evangelist +

#### $1,500 to $4,999
- Anonymous
- Belmont High School
- Charles Weber
- Dorothea Endicott
- Elizabeth McWhorter
- Elizabeth Massoud
- Fleck Family Gift Fund ++
- Harvard Law School Student Government +
- Harvard Square Homeless Shelter Corp.
- Harvard Undergraduate Council +
- Hope and Comfort **
- Jake Morrissey
- Lander Family Charitable Foundation +
- Jim Miller & Annette Furst
- Lorri K. & Brynn Elliott
- Marty Gardner +
- Moonbox Productions, Inc.
- The Memorial Church at Harvard University +
- The Rachelle Quimby Gift Fund
- The Sinclair
- Working to Help the Homeless Club - Belmont High School

#### $1,000 to $1,499
- Amy Edmondson +
- Buckingham Browne & Nichols School
- Carey E. Schwartz
- Christopher & Lisa Kaneb
- David & Diane Modesett +
- Gregg Meyer & Bonnie Blanchfield +
- Harvard Business School +
- Janet Roche
- Jon & Susan Williamson +
- Joseph Charles & Sophia Gray Goldman
- Laurel Jenkins +
- Marcia Bahr +
- Mutlu Inc.
- Noreen Verbrugge
- Paul Buttenwieser +
- Rebecca Lula & Scott MacLeod
- Roger Breslin
- Samantha Wellington
- Sheila Willard

#### $500 to $999
- Adrienne Propp
- Akron Children's Hospital
- Allison Matthews
- Amy Frisella
- Andreas Reimold +
- Andrew Bressen +
- Ari Michael Lipman +
- Ariana Senerchia
- Arlington Street Church
- Bonita Ciambotti
- Bruce & Debbie Cummings
- Candace Young
- Carol Brown
- Christine Brown
- David Sullivan
- Dinah Buechner-Vischer
- Gimme Shelter Coffee House
- Gail & Edward Bucher +
- Gerald Bowe
- Gruber Rose Fund
- Hambleton & Michelle Lord
- Harvard Art Museum
- Harvard Faculty Comedy Show
- Harvard OAASIS
- Harvard Student Agencies
- Helen Haismaier
- Hilary & Jeff Johnston
- Katherine Abraham +
- Ken & Heidi LaRocque +
- Mardell/Sandberg Family
- Margaret and Thomas Bridge +
- Margaret Rosenfeld
- Michael Sabin +
- Mr. & Mrs. Pedro Alanzo
- Old Cambridge Baptist Church +
- Peter Larsen
- Max Steuer, Polaris Spine & Neurosurgery Center
- SFJ Group, LLC +
- Stuart & Sally Lesser +
- Tonya Orme +

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*Donations from 07/01/2017 - 06/30/2018
*Indicates In-Kind Donations
+Indicates multi-year gifts

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Y2Y is TRANSFORMATIVE

Steve, Friend of Y2Y
HOW CAN YOU HELP?

Y2Y is a Partner

Peter, Bridge Over Troubled Waters

RESOURCES

Make A Gift
Your support ensures that young adults have a safe place to sleep and the tools they need to succeed.

Buy a wishlist item
Check the Amazon wish list online to see what shelter supplies are needed and have them delivered right to the shelter.

TIME

Volunteer for a shift or another opportunity
Y2Y relies on volunteers. Join us for a weekly shift, sign up for a one-time shift, or join the volunteer substitute list. Offer your time to lead a workshop, perform a deep clean or share another idea.

Coordinate a supply drive or fundraiser
Y2Y provides guests with basic necessities from toothbrushes to underwear. Work with staff to identify what supplies are needed and host a supply drive or fundraiser for these items.

VOICE

Be a Partner
Tell your friends, family, colleagues, and community about Y2Y’s work! Host an event for your community, or invite them to join you in giving your time, treasure, and talent.

Share Your Story
Follow Y2Y on Facebook and Twitter. Use #Y2Yis to tell us what Y2Y means to you, and amplify Y2Y news by sharing with your social media network.
MANY THANKS TO THE TEAM who helped complete this annual report

SARAH MARTIN
for her attention to detail while reading through & editing the content for the Annual Report.

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for their graphic design expertise & the creativity they brought to making the annual report look beautiful.